

## MEMBERS OF THE BOARD

DAN RAMIREZ  
Co-Chair, Non-Consumer

MICHELLE ZARATE-PINA  
Co-Chair, Non-Consumer

JORGE ZEGARRA  
Non-Consumer

DAVID MCMUNN  
Non-Consumer

ERMA MONTION-OKINO  
Non-Consumer



## Tulare County Community Health Center Board Agenda

"Your health and well-being is our commitment."

ANITA QUINN  
Consumer

PHYLLIS HINTON  
Consumer

NANCY CAMPOS LEDEZMA  
Consumer

PUBLIC HEALTH  
ADMINISTRATION  
5957 S. Mooney Boulevard  
Visalia, CA 93277-9394  
(559) 624-8480

**April 10, 2024**

**12:00 PM Board Convenes**

**Visalia Health Care Center  
2611 N. Dinuba Boulevard  
Visalia, CA 93291**

### I. Call to order

#### NOTICE TO THE PUBLIC PUBLIC COMMENT PERIOD

At this time, members of the public may comment on any item not appearing on the agenda. Under state law, matters presented under this item cannot be discussed or acted upon by the Tulare County Community Health Center Board at this time. For items appearing on the agenda, the public is invited to make comments at the time the item comes up for the Board consideration. Any person addressing the Board will be limited to a maximum of three (3) minutes so that all interested parties have an opportunity to speak. At all times, please state your name and address for the record.

### II. Public Comment

### III. Action Items

- a. Approve Minutes from March 13, 2024
- b. 20-20-017 Retention and Destruction of Health Records, Exp. 04/14/2026 – Joy Hilty
- c. Remove Conflict of Interest (Section 5) from Bylaws – Denise Gonzalez

### IV. Presentations/Discussion Items

- a. 2022-2023 UDS Data Comparison - Ericka Nunez
- b. Patient Grievances – Denise Gonzalez
- c. Patient Satisfaction Results – Ercilia Montemayor

### V. Reports

- a. HRSA UDS QA Reporting 2023 (Questions) – Joy Hilty
- b. Encounters – Ericka Nunez
- c. Financials – Ericka Nunez

### VI. Roundtable

### VII. Agenda items for next meeting

### VIII. Adjournment

**Next meeting: May 8, 2024 | 12:00 p.m. to 1:00 p.m.**

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Public Health Department Secretary at 624-8481. Public documents related to the items on this agenda may be reviewed at the reception counter in the lobby of Tulare County Government Plaza, 5957 South Mooney Boulevard, Visalia, CA 93277